

May 2009

To Whom It May Concern

Reference

Paul Naylor of Knot Only Carpentry

Paul Naylor of Knot Only Carpentry was the Builder responsible for our house alteration in Fairfield. The project was delivered in August in 2008 and took 7 months to complete. The project cost was in the order of \$450,000 and was a renovation of a completely derelict Edwardian house. Paul ran the building site & was responsible for his own carpenters and for the co-ordination of all trades.

Knot Only Carpentry provided the original quotation based on extensive discussions, a site visit and very basic documentation. Additional drawings & information were provided during the course of construction. Paul was very specific about what information he required & gave good notice when additional details were needed. He was very conscious of the critical time line given our aim was to move in prior to the birth of our third child.

During the course of the project:

- The site was always tidy & in good order.
- Quotations were always provided before any variations were undertaken.
- Paul's rapport with his sub-contractors was very good; it was clear he had on-going relationships with them.
- His paperwork was clear.
- His carpentry was of the highest standard & clearly a skill he took great pride in.
- His attention to detail was excellent, & workmanship took the highest priority.
- Defects were attended to promptly.

Paul was a pleasure to work with on this project. He is a hard worker, who is extremely honest & reliable. I have & would continue to, recommend him highly.

Kind Regards
Rachel Nolan

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